



# FERNDOWN NEWSLETTER

CEDAR  
VETERINARY  
GROUP

"PUTTING YOUR PETS FIRST"

## FERNDOWN SURGERY

522 Wimborne Rd E  
01202 861622

### OPENING TIMES:

Mon-Fri: 8.30am to  
6.00pm  
(Closed 1.00-2.00pm)  
Sat: 8.30 to 11.00am

All consultations by  
appointment only  
(except emergencies)

## RINGWOOD HOSPITAL

69 Christchurch Rd  
01425 473683

## VERWOOD SURGERY

17 Ringwood Rd  
01202 825217

## OPERATING FACILITIES NOW READY

Many of you will be used to using our free Ambulance service to take your pet to our Ringwood Hospital for operations and investigations. Well, from mid-November we will be offering a limited number of operations from our Ferndown surgery.

The building already has state-of-the-art dentistry facilities for our visiting dental experts, and we have recently extended these to allow us to perform certain other common procedures. This will mean that your pet may not have to travel to Ringwood, and will allow more flexibility for you when dropping off and collecting. Of course, some more involved procedures will need our Hospital care facilities or overnight nursing, or may just need our Hospital xray or ultrasound machines to carry them out. In these cases, we will still ask you to take your pet to our Ringwood Hospital, where these more advanced facilities are available. In the end, the best care is most important, and that is what we aim to provide for you and your pet.

Ask one of the vets or receptionists if you want to know more about our operating facilities.

### MR YOUNG RETIRES

After 25 years at the Practice, Ian Newton Young retired at the end of September this year. He will be known to many of you as the vet who originally took over Bill Hannell's practice at West Moors, before we moved over to our present site. He is planning to take a well-deserved rest, and spend more time with his family in England and in France. We all wish him and Carol the very best for the future.

## OUR PRACTICE TEAM

### **COLLETTE GIBBS, Vet**

Collette has been with us for nine years now and will be well known to you all. She takes an interest in all aspects of our veterinary practice. Out of hours, she keeps fit by doing the odd triathlon or DIY on the house!

### **MATTHEW HARRIS, Vet**

Although only joining us this year, Matthew has already developed a solid following, and has recently moved to Colehill. He is currently studying for his RCVS Certificate in Radiology, and has filled Mr Young's boots admirably. In his spare time, he likes to sailboard.

### **MERRILL , Reception & Nurse**

Merrill has been with us for many years now. She has her hands full at the moment with her new Pointer puppy, Scarlet

### **JOY , Reception**

Joy covers the early week reception. At home , she is always surrounded by animals, especially horses and chickens.

### **LIN , Reception**

Lin joined us this year, and covers the end of the week. In her spare time she runs an animal sanctuary in Greece!

## **UNRULY DOGS AND ROTTEN TEETH!!**

All in a day's work for the two referral teams who work from our Ferndown surgery.

You may have wondered where the door in reception leads to. Well, if you venture that far, you are likely to find Jo Scott, our animal behaviourist, psychoanalysing a Spaniel or training a Terrier. Behaviour problems in pets are just as important as medical problems. They can certainly be much more inconvenient and even more costly- it is not uncommon for a new pup to completely destroy a new Axminster carpet! They are also the commonest reason for euthanasia in young animals. That is why we have set up our own pet behaviour department. Jo is a trained animal behaviourist and sees cases referred by local vets from all over the South. She will help with those difficult problems, while our team of qualified dog trainers provide backup for her, and also help our clients to get the most out of those dogs who don't have 'problems', with one of our popular training courses.

Jo can be contacted on her direct line , 01202 876100, Tuesdays to Thursdays.

You may also have noticed that every month the surgery seems to be invaded by extra vets. This is one of those times when the dentists are visiting. Cecilia Gorrel and Cedric Tutt specialise in difficult dental work. Cecilia is one of the top veterinary dentists and carries out her UK work at our surgery. She is away teaching in the USA the rest of the time, which gives us time to catch our breath!

## **GENUINE 24 HOUR COVER**

When you leave your pet with us overnight at our Ringwood Hospital you want to be assured that he or she is being well cared for. Only our own vets cover our out of hours work, so if you have an emergency you can be sure that someone you know will be there to help you—and they will have your pets notes to hand as all of our computer systems are linked.

Our nursing team works in shifts so that there is always someone up all night, providing nursing care for your pets in hospital. Most vet practices have no requirement to have anyone on the premises after they close their doors. Hospitals must have someone on site, but they can be asleep. We are proud that we provide the care we would want for our pets , and are one of the few hospitals who have their nurses awake and on duty all night to keep a careful watch on your pets.